

16/28-32 Roseberry St
Balgowlah Business Park
2093

Job Address ; 18 Kirkoswald Av
Balmoral NSW 2093

12th January, 2009

Dear Glenn,

We are writing to commend you on our wonderful new roof!

We feel compelled to provide you with a written commendation based on your professional conduct and the quality of the completed roof. We would have no hesitation to recommend you to other clients.

In particular:

- you provided us with a competitive written quote supported by a completion date. This allowed us to plan the remainder of our renovation;
- although you were delayed by bad weather and delayed tradespeople, you continued to provide us with revised completion dates. You completed the roof within the time frame promised.
- You took great care in that you removed the old roof and replaced the new roof at the same time to ensure now damage to our house

We wish you every success and please have no hesitation in providing this reference to any potential customers.

Yours faithfully,

Kieran and Sally Netting