

30 Athena Ave  
St Ives 2075

26 February 2010

**To Whom It May Concern**

In 2004 we employed Hookys Roofing to replace the tile roof and box gutters on our house. The work was completed professionally and quickly, and we were completely satisfied with the result.

However, the tiles that we purchased for the job turned out to have some manufacturing problems – several of them have cracked or broken over the last six years. Every time that we have asked Glen Vandenhook to come to the house and replace broken tiles, he has done so cheerfully and promptly.

We are happy with the service that we have received from Hookys Roofing and we can recommend them without reservation.

Yours sincerely,



J.R. Quinlan